National Guardianship Foundation Core Competencies Ranking

Rank the core competency categories (statements in **bold**) on a scale from 1 to 7 giving a "1" to the category that should receive the most emphasis on the Registered Guardian certification examination.

 Professional Practices: Knowledge and application of guardianship principles as they relate
to the professional roles of the guardian (includes but not limited to):
Within this group check the 2 topics you believe should have the greatest
emphasis Fili (C) 1 1
Ethics/Standards
Guardianship alternatives
Confidentiality
Conflict of Interest
Quality assurance
Business practices
Fees
Knowledge of Ward: Knowledge of the personal aspects of a ward's life and ability to
 address those special situations or circumstances affecting a ward (includes but not limited to):
Within this group check the 2 topics you believe should have the greatest
emphasis
Diversity
Mental Illness/Disabilities
Difficult clients
Family dynamics
Social history, values and beliefs
 Application of Surrogate Decision-making: Knowledge of theory and application of decision making principles and limitations in making surrogate decisions (includes but not
limited to):
Within this group check the 2 topics you believe should have the greatest
emphasis
Best Interests/substituted judgment
Informed consent
Least restrictive alternatives
Capacity
 Legal and Courts: Knowledge of laws, courts and legal processes governing guardianship and the guardian's responsibility to modify, terminate or limit a guardianship (includes but not limited to):
Within this group check the 2 topics you believe should have the greatest
emphasis
•
Due process Word's rights
Ward's rights
Relationship with other officers of the court
Court supervision/sanctions
Modification/closing Compliance with monitoring systems
compulance with monitoring systems

	Personal Management: Knowledge and application of the responsibilities of the guardian
	of the person including planning, monitoring, reporting, residence and programs (includes
	but not limited to):
	Within this group check the 2 topics you believe should have the greatest
	emphasis
	Plans and reports
	Residential placement
	Well-being oversight
	Functional assessment
	Abuse
	Financial Management: Knowledge and application of the responsibilities for financial
	management of a ward's estate and assets (includes but not limited to):
	Within this group check the 2 topics you believe should have the greatest
	emphasis
	Inventory/marshal/account (reporting requirements)
	Personal Property
	Real Property
	Fiduciary responsibilities
	Benefits
	Financial planning
	Financial abuse/recovery
_	Medical Decision-making: Knowledge and application of the principles and responsibilities surrounding surrogate medical decisions, including the ability to identify issues that have legal and ethical consequences for both the guardian and the ward (includes but not limited to):
	to):
	Within this group check the 2 topics you believe should have the greatest
	emphasis End of life care
	Special medical decisions/conditions
	Medical advocacy
	DNR/withhold/withdraw

National Core Competency Survey Jan. Feb. 2008

Professional Practices	Knowledge of Conservatee	Application of Surrogate Decision Making	Legal and courts	Personal management	Financial management	Medical decision making	
1. 86 2. 32 3. 23 4. 18 5. 20 6. 24 7. 27	1. 66 2. 55 3. 30 4. 26 5. 25 6. 14 7. 18	1. 12 2. 40 3. 49 4. 35 5. 29 6. 35 7. 32	1. 35 2. 28 3. 36 4. 50 5. 23 6. 23 7. 39	1. 22 2. 29 3. 33 4. 32 5. 55 6. 37 7. 25	1. 7 2. 29 3. 32 4. 34 5. 35 6. 53 7. 45	1. 22 2. 34 3. 36 4. 37 5. 43 6. 37 7. 35	
		N	/lath Total				
1116	1167	898	947	885	775	924	
		7	l Fotal 6712				
			Math Goal on exam				
16	17	13	14	13	11	13	
			Total 97 Adjust +3				
			Math Goal # in pool				
48	51	36	42	36	33	36	
Total 282 (adjust +18) Have in Pool							
38	9	54	71	21	50	17	

1. Professional Practices: Knowledge and application of guardianship principles as they relate to the professional roles of the guardian.

1.1 Code of Ethics/standard of practice	1.2 Conflict of interest	1.3 confidentiality	1.4 Quality assurance	1.5 Business practice	1.6 fees				
	V	Vant on exam (r	need x3)						
8	3	3	2	2	1				
	Total = 19								
		Have in Po	ool						
17	Split 10 with confidentiality	Split 10 with conflict	6	Split 8 with fees	Split 8 with business practice				
					Reassign 4 from 1.2, reassign 6 from 1.6				

2. Knowledge of ward: Knowledge of the personal aspects of a ward's life and ability to address those special situations or circumstances affecting a ward.

2.1 diversity	2.2 Family dynamics	2.3 Social history, values belief	2.4 Abuse neglect exploitation	2.5 Difficult clients	2.6 Special pop			
		Votes						
33	153	550	346	132	235			
		Total = 1149)					
		Want on exam (ne	ed x3)					
1	2	6	4	1	3			
		Total = 17						
	Have in Pool							
Split 2 with difficult clients	3	1	0	Split 2 with diversity	2			
					Reassign 1 from 2.5			

3. Application of Surrogate Decision-making: Knowledge of theory and application of decision making principles and limitations in making surrogate decisions.

3.1 Decisional Standards (SJ/BI)	3.2 Informed consent	3.3 Capacity	3.4 Alternatives	3.5 LRA	3.6 Wards rights					
		Vote	es							
456	179	201	87	220	350					
	Total = 1493									
	Want on exam (need x3)									
4	1	2	1	2	3					
	Total= 13									
Have in Pool										
17	Split 9 with LRA	8	Split 8 with advance directives	Split 9 with informed consent	3					

4. Legal and courts: Knowledge of laws, courts and legal processes governing guardianship and the guardian's responsibility to modify terminate or limit a guardianship.

4.1	4.2	4.3	4.4	4.5	4.6	4.7
Procedures,	Types of	Monitoring	Modification,	Guardian	Due	bonding
laws,	guardianships,	and	closing	authority	process	
practices	limited	supervision				
			Votes			
555	142	413	30	413	510	9
		Want o	on exam (need	x3)		
4	1	3	0	3	4	0
			Total = 15			
		ŀ	lave in Pool			
18	10	6	15	19	Reassign	Reassign
					3	3, if any

5. Personal Management: Knowledge and application of the responsibilities of the guardian of the person including planning, monitoring, reporting, residence and programs.

5.1 Plan	5.2 Residential placement	5.3 Well-being oversight	5.4 Functional assessment tes	5.5 Death of ward	5.6 Support resources				
272	232	334	227	20	410				
Want on exam (need x3)									
2	2	3	2	0	4				
	Total = 13								
Have in Pool									
1	10	3	4	Reassigned, if any	1 reassign				

6. Financial Management: Knowledge and application of the responsibilities for financial management of a ward's estate and assets.

6.1 Inventory/marshal of estate	6.2 Personal property mgt.	6.3 Real property mgt.	6.4 Public benefit	6.5 Investing and protecting assets				
		Votes						
437	31	39	384	265				
	Want on exam (need x3)							
4	1	1	3	2				
Have in Pool								
Split 21 with reporting	7	9	3	Check 10				

6.6	6.7	6.8						
Exploitation	Power of	Accountings/						
recovery	attorney	reporting						
		Vote	es	1				
74	29	252						
		Want on exan	n (need x3)					
			(
1	0	2						
•		_						
		Total :	- 1 4					
		Total -	- 1-					
	Have in Pool							
		nave iii						
0	0 or	Some from						
	reassigned	6.1						
	reassigned	0.1						

7. Medical decision-making: Knowledge and application of the principles and responsibilities surrounding surrogate medical decisions, including the ability to identify issues that have legal and ethical consequences for both the conservator and the conservatee.

7.1 Making medical decisions	7.2 End of life care	7.3 Special medical decisions	7.4 Medical advocacy	7.5 DNR/ withhold/ withdraw	7.6 Durable power of attorney for health care				
		Votes							
583	206	437	210	211	72				
			TOTAL 1719		1				
		WANT	on exam (nee	ed x3)					
4	2	3	2	2	1				
	Total 11								
	Have in Pool								
6	4	1	1	5	0				



Evaluation of NCG Examination

<u>Test</u>	er:				_ Date	:				
Exar	ninee t	ook e	xamin	ation (circle (one)	Α	В	С	
<u>Exar</u>	<u>ninatio</u>	<u>n</u>								
1.	. The <u>r</u>	ange	of topic	<u>cs</u> cove	red on	the ex	aminat	ion wa	s what	I expected.
Not a	at all 1	2	3	4	5	6	7	8	9	Very much 10
2	. The <u>l</u>	evel o	f difficu	<u>ılty</u> to c	demons	strate c	ompete	ency of	guardi	ans was:
Too (easy 1	2	3	4	5	6	7	8	9	Too Difficult 10
3	. The e	examii	nation i	s fair fo	or guar	dians.				
Not a	at all 1	2	3	4	5	6	7	8	9	Very much 10
4. W	hat topi	c area	as shou	ıld hav	e been	given	more e	mphas	sis?	
5 100				.1.1 1					- 0	
5. W	hat topi	c area	as snot	iid nav	e been	given	iess en	npnasis	5?	
6. O\	/erall, d	lid you	ı think	the exa	am was	:				
	Too ea	sy			Just at	oout rig	jht		Too ha	ard

CGC Evaluation of NCG Examination Page 2

7. How long did it take you to complete	the exam?
8. Did you feel you had sufficient time to	complete the exam?
☐ Yes ☐ N	o
9. Please list the number of any questio	ns that you thought were particularly confusing.
10. Please list the number of any questi	ons that you thought had no correct answer given.
11. Please list the number of any other of more clearly.	questions that you think should be revised or written
12. Please list the number of any questi- mistake, etc.	on where you noted a typographical error, punctuatior
13. Did you feel you were sufficiently pro	epared to take the exam?
☐ Yes ☐ No 14. How did you prepare?	
15. Any other comments about the exam	nination that you want to share:

CGC Evaluation of NCG Examination Page 3

Review Materials 16. Did you find the National Guardianship Association Study Guide helpful? ☐ Yes ☐ No How could it be improved? 18. What topic areas should have more emphasis in the review materials? Information about your practice I am a: Sole practitioner ___ Member of a partnership of ___ partners ___Principal in a non-profit corporation ___Other: (please explain) _____ I have been handling fiduciary matters for _____ years. My current caseload is: ____ 1-10 ____ 11-30 ___ 31-70 ____ 71-149 150+ Percentage of my cases in which I serve as: ____ Conservator of person ____ Conservator of estate ____ Trustee ____ Agent under a financial power of attorney ____ Agent under a durable power of attorney for health care



NCG CORE COMPETENCIES Percentages on Exams January 2010



What is a Core Competency?

CGC relies upon a written survey to identify topic areas, or competencies, that should be covered in the certification examination. The purpose of the survey is to describe the "job" of a guardian in sufficient detail to ensure that the examination content is job-related.

Guardians who work in the specific state or on a national level complete the surveys. They are asked to rank the topics that are grouped into seven "core competencies" and several sub-topics. Exam questions are coded to the appropriate competency sub-topic and assigned to the exams according to the priorities the survey participants determined. The examination is designed to allow applicants to demonstrate the different skill sets and knowledge guardians must be able to apply to adequately carry out their responsibilities.

1. PROFESSIONAL PRACTICES – 18%

Knowledge and application of guardianship principles as they relate to the professional roles of the guardian (includes but not limited to):

- 1.1 Ethics/Standards/Professional Conduct
- 1.2 Conflict of Interest
- 1.3 Confidentiality

- 1.4 Quality Assurance
- 1.5 Business Practices /fees

2. KNOWLEDGE OF WARD – 16%

Knowledge of the personal aspects of a ward's life and ability to address those special situations or circumstances affecting a ward (includes but not limited to):

- 2.2 Family Dynamics / diversity
- 2.3 Social History, Values and Beliefs
- 2.4 Abuse, Neglect, Exploitation

- 2.5 Difficult Clients
- 2.6 Special Populations (DD/Aging/MI/Others)

3. APPLICATION OF SURROGATE DECISION-MAKING – 13%

Knowledge of theory and application of decision making principles and limitations in making surrogate decisions (includes but not limited to):

- 3.1 Decisional Standards Alternatives (Substituted Judgment/Best Interests)
- 3.2 Informed Consent
- 3.3 Capacity

- 3.4 Guardianship Alternatives
- 3.5 Least Restrictive Alternatives
- 3.6 Wards' Rights



NCG CORE COMPETENCIES Percentages on Exams January 2010



- 4. KNOWLEDGE OF LAWS, COURTS AND LEGAL PROCESSES 14%
 Knowledge of laws, courts and legal processes governing guardianship and the
 guardian's responsibility to modify, terminate or limit a guardianship (includes but not
 limited to):
 - 4.1 Guardianship Procedures (Laws and Practices)
 - 4.2 Types of Guardianship (Including Limited Guardianship)
- 4.3 Compliance with Court Monitoring and Supervision
- 4.5 Guardian Authority
- 4.6 Due Process
- 5. PERSONAL MANAGEMENT 13%

Knowledge and application of the responsibilities of the guardian of the person including planning for and overseeing supports and services (includes but not limited to):

- 5.1 Guardianship Plan
- 5.2 Residential Options/Least Restrictive Alternatives
- 5.3 Well-being Oversight and Monitoring
- 5.4 Functional Assessment
- 5.6 Knowledge of Resources, Supports and Services

6. FINANCIAL MANAGEMENT – 14%

Knowledge and application of the responsibilities for financial management of a ward's estate and assets (includes but not limited to):

- 6.1 Inventory/Marshal Resources/Estate Plan
- 6.2 Personal & Real Property Management
- 6.4 Public Benefits (SSA, VA, Railroad, Medicare, etc.)
- 6.5 Investing and Protecting Assets
- 6.8 Accountings (Reporting Requirements)
- 7. MEDICAL DECISION-MAKING 12%

Knowledge and application of the principles and responsibilities surrounding surrogate medical decisions, including the ability to identify issues that have legal and ethical consequences for both the guardian and the ward (includes but not limited to):

- 7.1 Making Medical Treatment Decisions
- 7.2 End-of-Life Care
- 7.3 Special Medical Decisions/Conditions
- 7.4 Medical Advocacy
- 7.5 DNR/Withhold/Withdraw
- 7.6 Power of Attorney for Health Care